

Resources

California Wildfires and Straight-line Winds: FEMA DR-4856-CA

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Individuals seeking resources for assistance should call:

- ⊕ [2-1-1 Greater Los Angeles Wildfires | 211LA](#)
- ⊕ 1-800-RED-CROSS (800-733- 2767)
Option 4 for Disaster Assistance

Official websites

See below for information on public assistance and services available to individuals and families impacted by California disasters:

- ⊕ [2025 Los Angeles Fires | CA.gov](#)
- ⊕ [Wildfire Shelters in Los Angeles County](#)
- ⊕ [Sign up for Emergency Alerts](#)
- ⊕ [Guide to Disaster Assistance Services for Californians](#)
- ⊕ [Guide to Disaster Assistance Services for Immigrant Californians](#)
- ⊕ [Guía de Servicios de Asistencia por Desastres para Californianos Inmigrantes](#)
- ⊕ [CalHHS Emergency Resource Guide](#)
- ⊕ [California Statewide Wildfire Recovery Resources](#)
- ⊕ [Greater Los Angeles Wildfires | 211LA](#)

FEMA Individual Assistance

FEMA has begun taking applications for the Individual Assistance Program, which includes money for emergency housing at hotels, immediate recovery needs and more. Call 800-621-3362 or visit [DisasterAssistance.gov](#) for more information and start an application.

Encourage survivors to take pictures and videos of everything.

[Tips to navigate the application](#)

FEMA Disaster Recovery Centers

[DRC Locator \(fema.gov\)](#): temporary offices set up after a disaster to provide assistance with the application process, answer questions about your application, and help you submit information to FEMA. Text DRC to 43362. Check for updates.

FEMA Transitional Sheltering Assistance

You must have a FEMA application number and approval from FEMA to participate in the Transitional Sheltering Assistance (TSA) program. [Use the hotel locator to find a participating hotel.](#)

If you have questions about TSA or need help locating a hotel, you may also call the FEMA Helpline at 1-800-621-3362, 7 a.m. to 10 p.m. (in your time zone), 7 days a week. Hours may be longer during high disaster activity.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

Small Business Administration

Read the SBA [Disaster Assistance](#) page to learn about low-interest disaster loans for businesses and homeowners.

Disaster Assistance Program Hotline for FEMA Assistance: (800) 276-9511

- Answers questions about FEMA.
- Helps identify the types of FEMA assistance for which a survivor might be eligible.
- Explains the terms of each survivor's specific FEMA determination letter.
- Clarifies the documentation FEMA needs from the survivor in order to review and deliver their financial assistance.
- Drafts and compiles FEMA appeals on behalf of the survivor.
- SBP can help with contractor estimates for home repair appeals.
- Submits compiled appeals to FEMA.

Disaster Legal Hotline

833-514-2940

Open to assist and refer callers

SNAP Recipients or CalFresh Applicants and Recipients

who lost food due to the wildfires may soon be able apply for food replacement or Disaster Cal-Fresh.

[California | Food and Nutrition Service](#)

Dislocated worker support

Disaster Unemployment. Disaster unemployment benefits may be available to dislocated workers soon. Check for updates: [EDD.CA.GOV](#)

[Fact Sheet :Disaster Unemployment Assistance](#)

Department of Homeland Security

"ICE and CBP do not conduct immigration enforcement activities at protected areas such as along evacuation routes, sites used for sheltering or the distribution of emergency supplies, food or water, or registration sites for disaster-related assistance or the reunification of families and loved ones. At the request of FEMA or local and state authorities, ICE and CBP may help conduct search and rescue, air traffic deconfliction and public

safety missions. ICE and CBP provide emergency assistance to individuals regardless of their immigration status."

Disaster Distress Helpline (DDH)

24/7 crisis and emotional support for survivors & responders of natural and human-caused disasters **1-800-985-5990** call or text. (press "2" for Spanish) For more info about the DDH go to samhsa.gov/DDH.

Information for Immigrants and Undocumented Persons about FEMA

["All individuals, regardless of citizenship and immigration status,](#) affected by a major disaster may be eligible for crisis counseling assistance, disaster legal services, disaster case management, disaster supplemental nutrition assistance program and other non-monetary, in-kind emergency disaster-relief programs. These include medical care, shelter, food and water."

["Households who don't meet citizenship or immigration status at the time of a FEMA application can still apply if:](#)

- The parent or legal guardian of a minor child who is a U.S. citizen, non-citizen national or qualified non-citizen applies for assistance on behalf of the minor child, so long as they live in the same household.
- The parent or legal guardian must apply as the co-applicant, and the minor child must be under age 18 at the time the disaster occurred.

Emergency Prescription Assistance Program

[EPAP](#) helps individuals in a federally identified disaster area who do not have insurance to access prescription drugs, vaccinations, medical supplies, and equipment. Find out which pharmacy near you is open online with this map.

Sheltering

Airbnb temporary emergency stays may be available through [Greater Los Angeles Wildfires | 211LA](#).

| Transportation

Evacuees can redeem a [free Uber ride](#) up to \$40 by applying the promo code "WILDFIRE25" in the Wallet section of their Uber app before requesting a ride to a designated shelter location. Shelter locations valid for free Uber rides:

- Pasadena Civic Auditorium – 300 E. Green St, Pasadena
- Westwood Recreation Center – 1350 S. Sepulveda Blvd., Los Angeles
- El Camino Real Charter High School – 5440 Valley Circle Blvd., Woodland Hills
- Ritchie Valens Recreation Center – 10736 Laurel Canyon Blvd, Pacoima

Each user can redeem up to two free trips through Jan. 15. Uber noted that driver earnings will not be affected by the promotion.

Evacuated residents who need a ride to a shelter can use the code "CAFIRERELIEF25" for a [free Lyft ride](#) worth up to \$25. Each user can use the code for two rides maximum.