



RSC Africa currently has over 123,312 refugees spread across sub-Saharan Africa. These are individuals being considered for possible US resettlement having fled war and persecution. Major processing countries include: Chad, Kenya, Burundi, Ethiopia, Malawi, Rwanda, Tanzania, Uganda, Zambia, Zimbabwe



The RSC Africa Cultural Orientation training curriculum follows the objectives developed by the US Bureau of Population, Refugees, and Migration and the C.O Resource Exchange. Training methods include: discussions, role plays, lectures, photos, videos, case studies and other interactive activities.



We have nearly 728 dedicated team members across our four offices, with roughly 593 employees based in Nairobi, Kenya; 46 in Pretoria, South Africa; and about 46 in Kasulu, Tanzania. Pictured: some of our case processing staff.

## Resettlement Support Center Africa

Administered by Church World Service, the Resettlement Support Center Africa has operated refugee processing activities in sub-Saharan Africa since 1990 through a cooperative agreement with the Bureau of Population, Refugees, and Migration. The RSC Africa is responsible for processing refugees referred to the U.S. Refugee Admissions Program in 49 sub-Saharan countries. The operations are run from the Nairobi, Kenya office, and two sub offices based in Pretoria, South Africa, and Kasulu, Tanzania.

**Since 1990, RSC Africa has departed over 300,000 refugees to the United States.**

RSC Africa assists the State Department in processing refugee applicants for possible admission to the U.S. as refugees. We conduct applicant interviews, collect biographical information, and present cases to the United States Citizen and Immigration Services for adjudication. For approved cases, the RSC Africa provides cultural orientation and organizes necessary out-processing activities with partners. These include medical clearances, reception and placement, and travel. To assist with certain aspects of processing, RSC Africa runs specialized programs, including: the African Regional Deployment Unit, an interpreter unit, a dedicated protection unit focusing on unaccompanied refugee minors and other cases with heightened protection concerns, and a program integrity unit.

We work closely with the U.S. government, including officers based in Nairobi, Kenya and Kampala, Uganda, to develop priorities and ensure effective and efficient administration of the U.S. Refugee Admissions Program.