Church World Service is a faith-based organization transforming communities around the globe through just and sustainable responses to hunger, poverty, displacement and disaster.
“We are now faced with the fact that tomorrow is today. We are confronted with the fierce urgency of now. In this unfolding conundrum of life and history, there ‘is’ such a thing as being too late. This is no time for apathy or complacency. This is a time for vigorous and positive action.”

Fifty years ago, the Rev. Dr. Martin Luther King, Jr. concluded that racial and economic injustice was an unsustainable formula for the future of America. He was right, and together we have been part of the vigorous and positive action that has improved the quality of life for millions of people around the world. However much progress has been made over five decades, though, it is not nearly enough for us to now take a rest. Clearly for the 795 million people who are food insecure, and the 66.5 million who are displaced, there “is” such a thing as being too late.

As the church in the world in service, this year we have learned the necessity of intensifying our efforts. We have dramatically increased our public witness on five continents, have expanded our capacity to provide better access to clean water and sanitation in Asia and our work with farmers in rural Africa. Together we have become a leading advocate for indigenous land rights in South America and for children with incarcerated parents in Central America. Our team in Cambodia celebrated with their nation as it became classified as a lower-middle income economy, and we are continuing to develop our programs in Myanmar so that people in these communities too can begin to experience greater fullness in life.

Every five seconds in our world, someone is displaced by disaster or conflict. From the United States to Egypt, Tanzania and Indonesia, we are determined that hospitality and welcome will be extended to families seeking relief from deprivation and persecution.

In September 2015, world leaders agreed to 17 Sustainable Development Goals and 169 targets that build on the Millennium Development Goals to complete what they did not. These Global Goals are a plan of action for people, planet and prosperity and will stimulate action over the next 15 years in areas of critical importance for humanity and the planet. Our team understands the linkages between the diverse parts of our work, and we, too, are committed to transforming communities around the world through just and sustainable responses to hunger, poverty, displacement and disaster.

Although families in Nicaragua are facing challenging climates, they are doing it hand-in-hand with CWS-supported training centers. Children in Moldova are benefiting from solar energy being introduced to their schools. Young refugees are now living in safe houses in Indonesia, and many Burundian refugees are no longer in harm’s way because of our partnership with the government of Tanzania.

Fifty years ago, we said people don’t need a handout as much as they need a hand up. In this report, you will not only read about the impact you have made, but also of the great vision that stretches before us. For more than 70 years Church World Service has believed in the urgency of now. Tomorrow is today. Thank you for your generosity of heart, mind and spirit, and for your faith in the goodness of others.

In Friendship,

Rev. John L. McCullough
President and CEO
CAMBODIA
Food Security & Nutrition
Livelihoods
Water, Sanitation & Hygiene

INDONESIA
Disaster Risk Reduction & Management
Food Security & Nutrition
Refugee Protection & Care
Water, Sanitation & Hygiene

JAPAN
Disaster Risk Reduction
Humanitarian & Disaster Response

MYANMAR
Disaster Risk Reduction & Management
Humanitarian & Disaster Response
Livelihoods
Nutrition Education
Water, Sanitation & Hygiene

THAILAND
Child Safeguarding
Public Health

TIMOR-LESTE
HIV/AIDS Education & Awareness

VIETNAM
Child Rights & Protection Awareness
Education Support
Nutrition Education
Water, Sanitation & Hygiene
Our team in Cambodia, together with partner Rural Development Association, reached nearly 3,500 families this year with programs designed to help increase food security and household income through better home gardening and poultry raising. Community information sessions about nutrition, sanitation, hygiene, sanitary latrine use and safe water led to improvements in family wellbeing, especially for children.

Climate change adaptation was a key part of CWS food security programs this year as Cambodia’s farmers faced dramatic shifts between too much and not enough rain. Through a combination of information sharing and material support — chicks and vegetable seeds — our team supported families as they became more food secure. This year, 71 percent of families that CWS partnered with were considered food secure at the end of the year, compared to 39 percent at this time last year. Of those who participated in the program, 29 percent said that length of their annual food shortages decreased from 12 months to six. The number of severely underweight children in these families dropped from four percent last year to 0.3 percent this year, a result that families attributed to having more nutritious foods and better home hygiene.

Our team continued to partner with community mobilizers and educators for Water, Sanitation and Hygiene, known as WASH. WASH mobilizers use the skills and knowledge gained from their work with CWS to increase awareness in their communities, especially among school children, about preventing disease transmission by improving sanitation and hygiene.

Volunteers also promote safe water use and storage. Combined with other community development activities, safe water can help reduce malnutrition in many households.

This year, CWS programs in Cambodia reached 21,373 individuals in 83 communities.
The CWS Protecting Urban Refugees through Empowerment program continues to support almost 500 especially vulnerable refugees and asylum seekers in Jakarta, including 200 unaccompanied and separated children. The program helps to ensure basic rights and protection and to address the risk of sexual and gender-based violence while improving response when harm does happen.

In partnership with national organizations Dompet Dhuafa and Lifespring and with Indonesian government officials, schools, hospitals and clinics, CWS provided monthly subsistence allowances to 480 people; enrolled 27 refugee children in schools; facilitated access to classes and recreation for more than 800; and facilitated health care — including mental health services — and health information access for nearly 3,000 people. Additionally, CWS supported 200 unaccompanied and separated children living in five CWS-organized group homes, in rented rooms or in foster care with families.

For the unaccompanied young refugees and asylum seekers in CWS-supported shelters in Jakarta, life is often filled with waiting. Our team provides activities, including this trip in late 2016 to Bogasari Baking Center for an intensive, three-day baking course. A group of 14 unaccompanied asylum-seeking children from Afghanistan, Sri Lanka, Ethiopia and Somalia participated.

In phase three of the Tana Toraja Safe Schools, Safe Communities program, CWS joined government partners to support more than 4,000 people in six villages to prepare for and mitigate natural disasters. As a result, communities are more informed, better able to adapt to climate change and prepared to respond — in partnership with government duty bearers — in the event of a disaster.

CWS teams worked with national, provincial and district Disaster Management Agency staff to improve emergency management systems in Timor Tengah Selatan district, West Timor, and Toraja Utara district, South Sulawesi. With local NGO partners Gerbang Mas and Inanta, CWS joined Agency staff to reach more than 7,000 people in four villages with innovative approaches. Together, we are building community resilience that links community needs and rights to government disaster risk management responsibilities. Through CWS-supported management forums and community team formation, villagers use local knowledge, lessons learned from past disasters and best practice to influence district policies and strategies.

In addition to continuing humanitarian and development initiatives, in late 2016 our team facilitated the ACT Indonesia Forum response to the Aceh earthquake. We helped secure $54,000 in ACT Alliance quick response funds for YAKKUM Emergency Unit and Pelkesi, which is the Indonesian Christian Association for Health Service. This response had a positive, immediate impact on more than 5,000 vulnerable people.

CWS efforts in Indonesia positively impacted more than 17,000 PEOPLE in 16 communities this year.
Marselina Toa Uran and her daughter Sisilia in their vegetable garden. Marselina has expanded the garden through the CWS Timor Zero Hunger program in West Timor, Indonesia.
As an advocate for disaster risk reduction and climate justice within Asia and in the global humanitarian preparedness and response sector, our team in Japan continued its noteworthy progress this year.

In building on critical lessons learned in responding to the 2011 East Japan Earthquake and Tsunami and the Fukushima nuclear disaster, our Japan team reinforced their leadership among non-governmental and faith-based partners and our collective advocacy to governments. By continuing to engage with networks like the private-public Japan Platform, Japan CSO Coalition for DRR and the Japan Ecumenical Taskforce for SAIGAI, which means disaster, CWS continued to press world leaders and governments to fulfill their commitments and address the complexities of reducing disaster risk for their most vulnerable citizens.

A key DRR initiative this year was to help ensure implementation of the Sendai Framework in Afghanistan in partnership with Community World Service Asia and Japan Conservation Engineers, Co. Ltd.

While fighting for changes and progress globally, our team also continued to build domestic partnerships to ensure that best practices are implemented within Japan. These partnerships include the Tokyo Innovation Hub, the Fukushima Booklet Committee, Japan Conservation Engineers, Co. Ltd., Japan CSO Coalition for DRR, Japan Ecumenical Taskforce for SAIGAI, the Japan NGO Center for International Cooperation, the Japan Quality and Accountability Network, the National Christian Council in Japan, Peace Boat Disaster Volunteer Center and the Asian Disaster Risk Reduction Network.

CWS efforts in Japan positively impacted more than 70,000 PEOPLE this year.
An important transition happened in our programs in Myanmar this year. What used to be individual projects for community-based Disaster Risk Reduction and water infrastructure improvement are now more holistic community development programs. The new, integrated approach includes community information sessions for parents about better nutrition for young children, improved household sanitation through latrine construction, first steps for families to improve their livelihoods through raising poultry and expanding home gardens and support for better access to safe water.

In partnership with the Myanmar YMCA in Pathein, our team continued support for five villages in Ngaputaw Township to complete a variety of small-scale infrastructure projects to help them reduce the impact of future disasters, particularly flooding. In all, more than 1,300 families – about 7,000 people – will continue to benefit from these improvements.

In the Ayeyarwady River delta, our staff’s integrated approach to support for vulnerable families and communities helped them cope with the reality that the river is a source of livelihoods, especially fishing, but is also a cause of perennial harm and destruction from flooding. Through nutrition education, DRR and water, sanitation and hygiene programs in 20 villages in two Ayeyarwady region townships, CWS helped 2,431 families – nearly 12,000 people – take steps towards improved wellbeing. These programs involved material and technical support from CWS as well as encouraging communities to work together to establish action steps.

While responding to flooding in late 2016, CWS supported 1,896 families with whom we were already partnering – about 8,000 people – with emergency rice and cooking oil while they coped with rising, then receding, flood waters.

### Integrated Community Development in Rural Myanmar

Shine Thet Lin and his mother, Myint Myint Kyi, in the Ayeyarwady Region. CWS staff led a series of information sessions for parents of young children in the community focusing on hygiene, poultry raising, nutrition, organic fertilizer and other topics.

During this year, 18,876 PEOPLE benefitted from CWS and partner initiatives in Myanmar.
This year was one of great accomplishment for the leadership of The Church of Christ in Thailand which, with continuing CWS encouragement and specialist support from Childline Thailand Foundation President Supinda Chakraband, formally approved and celebrated a Code of Conduct for Child Safeguarding for all members of the Church family: congregations, schools, universities, orphanages and hospitals. The document was rigorously reviewed and discussed to ensure positive understanding and acceptance. As soon as it was approved, the staff of the Office of Child Protection and a CWS team of child safeguarding specialists started to support the rollout of the Code across Thailand.

Separately, progress was made toward groundbreaking for the new Kwai River Christian Hospital, which is supported in part by a partnership between CWS and the U.S. government’s American Schools and Hospitals Abroad initiative.

HIV PREVENTION EDUCATION & ACTION
Timor-Leste

This year, our team and partners in Timor-Leste continued strengthening HIV prevention and support, including improved testing and counseling, to the nation’s defense forces. We helped increase awareness and knowledge about HIV/AIDS among military families and their neighbors; separately, increased leadership from within military ranks helped further reduce stigma and discrimination against people living with HIV.

This year, 775 military personnel and 1195 of their family members and neighbors joined information sessions about HIV/AIDS and other sexually transmitted infections and about reducing the stigma of and stopping discrimination against people living with HIV/AIDS. Additionally, 424 people were tested and counseled about their HIV status.

Our team partners with leaders of the Timor-Leste Defense Forces, the Ministry of Health and the national organization Esperança. Working with volunteers and staff from these partners, CWS reached a new generation of HIV prevention educators to continue addressing an issue of great importance in Timor-Leste, one of the world’s newest and poorest countries where we have worked for 14 years.
Our team in Vietnam continues to partner with some of the country’s most vulnerable ethnic minority communities in remote mountain areas that are hard to reach, both logistically and culturally. Key partnerships with People’s Committees and Women’s Unions, plus commune and district health and education colleagues, allowed continuing success in promoting sanitary latrine use. This, in turn, led to better hygiene and less disease and illness. Our team’s campaigns reached thousands of people; 1,707 families built household latrines and about 8,500 stopped practicing open defecation. Importantly, 21 villages met certification standards to be declared Open Defecation Free.

Our team also continued awareness raising about human trafficking, a rising concern especially for women and children in impoverished areas. Economic hardship resulting from accelerating climate change has increased this risk in Vietnam, and we remain committed to organizing child rights and anti-trafficking workshops. Through these events this year, more than 3,000 people now recognize risks and know how to protect themselves against trafficking.

This year, CWS also had success through partnerships to improve water, sanitation and hygiene in schools and dormitories for ethnic minority children – who travel from distant villages to attend school – as well as through programs to increase home-generated biogas for household energy.

Our team’s successes in Vietnam would not be possible without our positive and enduring partnership with the People’s Aid Coordinating Committee, and CWS is grateful for our long relationship with this important government agency known as PACCOM.

NEW INTEGRATED DEVELOPMENT & ESSENTIAL ACTION (NEW IDEA)

Vietnam

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CWS efforts in Vietnam positively impacted 40,036 PEOPLE in 69 communities this year.
Latin America & Caribbean

ARGENTINA
Child Protection & Family Strengthening
Climate-smart Family Agriculture
Community Development
Empowerment of Indigenous Women
Rainwater Harvesting

BOLIVIA
Climate-smart Family Agriculture
Community Development
Empowerment of Indigenous Women
Rainwater Harvesting

BRAZIL
Child Protection & Family Strengthening

CHILE
Child Protection & Family Strengthening

CUBA
Humanitarian Assistance
U.S.-based Advocacy

DOMINICAN REPUBLIC
Child Protection & Family Strengthening
Food Security & Nutrition
Humanitarian & Disaster Response

GUATEMALA
Child Protection & Family Strengthening
Empowerment of Indigenous Women
Family Agriculture, Food Security & Nutrition

HAITI
Child Protection & Family Strengthening
Clean Water
Community Development
Family Agriculture & Livelihoods
Humanitarian & Disaster Response
Safe Housing

HONDURAS
Disaster Risk Reduction
Family Agriculture & Livelihoods
Water & Sanitation

MEXICO
Child Protection & Family Strengthening

NICARAGUA
Child Protection & Family Strengthening
Community Organizing
Food Security & Nutrition
Livelihoods Diversification
Water & Sanitation

PANAMA
Child Protection & Family Strengthening

PARAGUAY
Community Development
Family Agriculture
Water

URUGUAY
Child Protection & Family Strengthening
Our CWS team and partners work to ensure that forced migration to urban areas or across borders is not the only way out of poverty for families in rural parts of Central America and that policies are enacted and enforced that support those in poverty.

CWS programs, implemented in partnership with Foods Resource Bank, aim to provide rural communities – especially women and youth – with access to technical assistance, training and economic opportunities. In the Honduran section of Central America’s dry corridor, partner Mennonite Commission of Social Action continued implementation of a multi-year plan that builds the skills and capacity of 600 participating families, community organizations in 14 locations and municipal authorities in the region.

The program includes livelihood diversification, assistance to set up women-led microbusinesses, housing improvements linked to hygiene and sanitation, community reforestation and cleanup campaigns and provision of technical support for effective community participation in municipal-level programs, policies and budgets.

In Guatemala, our team works with the Conference of Evangelical Churches of Guatemala to strengthen the food security and income-generating activities of 700 members of local indigenous associations. Women of all ages – including older women who still carry the trauma of the country’s armed conflict that formally ended in 1996 – apply knowledge and skills gained from CWS-supported trainings and technical assistance as they work in greenhouses, family vegetable gardens and their homes. Training sessions cover topics ranging from organic agriculture to livelihoods diversification and marketing of surpluses to civic participation and women rights.

In Nicaragua, demonstration farms run by partner Accion Medica Cristiana, as well as community promoters, bring innovation, training and technical support to indigenous farmers on the banks of the Rio Coco region on the Atlantic coast.

In Honduras, 600 FAMILIES participate in CWS-supported food security activities.
Our Latin America and the Caribbean team’s largest programs are in Haiti and the Dominican Republic. In Haiti, CWS continues to work with families who settled in spontaneous camps after the 2010 earthquake to rebuild their homes. A total of 279 house have been rebuilt through the program, including 57 this year. Agronomists on staff with our implementing partner Servicio Social de Iglesias Dominicanas provide technical assistance to farmers, who also receive seeds and animals including goats, cows and sheep to increase their agricultural production.

In Haiti’s Northwest department – which is the nation’s most food insecure district – CWS and implementing partner Sant Kretyen pou Developman Entregre support community cooperatives and associations. Members have access to microcredit and gain knowledge through training sessions about financial management and bookkeeping, elaboration of cooperative development plans and children’s rights.

In October 2016, Hurricane Matthew caused extensive losses of buildings, infrastructure, crops, animals and human lives. The CWS response included repairing and reconstructing houses in the Northwest. In conjunction with implementing partners ICEDNO, SKDE, AGEHMPDNG and GRADAID, our team repaired or rebuilt 42 houses. CWS engineers train technical teams and community members to build houses, respecting building codes in order to ensure that the houses will be more resilient in the face of future storms. Another component of our response was to distribute seeds to hundreds of farmers so they could plant again and provide for their families. This was implemented with partners SKDE, ADRUH, AGEHMPDNG and OBRED.

CWS also supports advocacy efforts to end child domestic servitude while providing direct support to a school offering accelerated education for children in domestic servitude.

In April 2017, the three-year program titled Food Security in 20 Bateyes in Eastern and Southern Dominican Republic, implemented by partner Servicio Social de Iglesias Dominicanas, ended. The program provided technical assistance to 800 Haitian-Dominican and Dominican families in the areas of crop diversification, soil management, vegetable production, marketing of surpluses, establishment and operation of seed banks and adult literacy. The program also supported five communal banks. This assistance came at a critical time: after a previous cycle of drought due to El Niño effect, a cycle of excess rains (La Niña effect) caused substantial damage to crops in 2016 and 2017.

In each participating location, community-based organizations accessed Know Your Rights training, leadership formation opportunities and support to conduct community-led advocacy on prioritized topics like education, road maintenance, rural electricity and water.

In May 2017, the CWS Board of Directors decided to honor SSID with the 2017 CWS Ecumenical Award. This award recognizes exemplary leadership in working toward the eradication of hunger and poverty and the promotion of peace and justice, including the commitment to work ecumenically in partnership and collaboration with CWS and to encourage participation in this mission.
Ten-year-old Adline Francoise plays in a pile of sand used in the construction of a new house being built by CWS following Hurricane Matthew. Photo: Paul Jeffrey / ACT Alliance
The CWS Gran Chaco program is a long-term, cross-border initiative that strengthens local ecumenical partnerships and grassroots efforts to build the skills and capacity of indigenous peoples—especially women—to advocate effectively for their rights to land, water, education, health, food and a life free from violence.

In response to chronic drought, our team supports community-led advocacy to accelerate government investment in small-scale water solutions, particularly family and community rainwater harvesting systems. Participating communities are trained by CWS partners Fundapaz, CERDET and JUM to use participatory mapping and geographic information system tools as part of their advocacy. These groups succeeded in many of their petitions to municipal and state authorities and made community decisions that were better informed about land and natural resource use and management.

In late 2016, our team redefined its approach to work in Paraguay to adapt to local political and partnership contexts and in response to lessons learned in previous years. In partnership with Comite de Iglesias of Paraguay, CWS’s food security and development work began in March 2017 with 90 families in the communities of San Patricio and San Fernando.

In eight remote locations in the Gran Chaco, organized indigenous women developed and led municipal advocacy campaigns. They were accompanied by CWS implementing partners JUM, CERDET, Endepa and Fundapaz, and they successfully engaged and mobilized local authorities, non-indigenous allies and indigenous male leaders.

**ACCELERATING COMMUNITY DEVELOPMENT IN INDIGENOUS COMMUNITIES IN THE SOUTH AMERICAN GRAN CHACO**

*Argentina, Bolivia, Paraguay*

The CWS Gran Chaco program is a long-term, cross-border initiative that strengthens local ecumenical partnerships and grassroots efforts to build the skills and capacity of indigenous peoples—especially women—to advocate effectively for their rights to land, water, education, health, food and a life free from violence.

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**CWS and partners have helped build 25 rooftop rainwater catchment systems in local schools, increasing the rainwater harvest and storage capacity by 160,000 gallons.**
The CWS-supported platform for the defense of the rights of children and adolescents with incarcerated parents, known as Plataforma NNAPEs, continued to strengthen its position as a key actor at both a regional and national level this year. Some of the national accomplishments included producing a documentary in Argentina, creating a protocol in partnership with the Ministry of the Interior in Uruguay and the support of a group of youth and relatives in the Dominican Republic.

In February 2017, CWS was invited to present our team’s regional work at a meeting organized jointly with the United Nations Committee on the Rights of the Child in Geneva. This trip to Geneva also included meetings with the World Council of Churches and Child Rights Connect, the largest and most prominent network of children’s rights organizations worldwide. Plataforma NNAPEs became an official member of Child Rights Connect this year.

At the regional level, Plataforma NNAPEs consolidated its partnership with the Organization of American States Inter-American Children’s Institute by signing a cooperative agreement that will allow for joint efforts and information exchanges that will eventually inform public policy aimed at protecting the rights of children with incarcerated family members. Additionally, both the UN Special Representative of the Secretary-General on Violence against Children and Open Society Foundations decided to support research efforts around the issue at the regional level led by Plataforma NNAPEs members.
Europe & Middle East

BOSNIA-HERZEGOVINA
Renewable Energy Technologies

EGYPT
Protection, Education & Psychosocial Support for Refugees

GEORGIA
Renewable Energy Technologies

MOLDOVA
Renewable Energy Technologies

PALESTINE/ISRAEL
Accompaniment, Protection & Advocacy

SERBIA
Child Protection
Women’s Literacy & Job Readiness Training
The Roma are one of the most marginalized groups in Serbia. Roma face drastic inequalities, transferred from one generation to the next in a perpetuating cycle of poverty. The cycle is reinforced by stereotypes and discrimination as well as legal and institutional gaps. As a result, most Roma end up with fewer skills, worse job prospects and poorer living conditions than their fellow citizens. The cycle continues with each generation.

Our team in Europe is helping to break this cycle for Roma families. Working with local partner Alfa, we offer learning and social support to pre-school children to make sure they have the needed math, literacy and language skills to fully participate in and gain the benefits of education. We also support illiterate Roma women, who are socially excluded on many levels. Through literacy classes and vocational training, participating women are better educated and more prepared to enter the labor market and begin earning income. This year, our team expanded support for Roma women to include decoupage and woodworking training to 20 women. We worked with 10 selected women to provide them with the official vocational education certificate in an adult learning center, which gives them an opportunity to seek formal employment or register a shop.

Of the 277 children participating in drop-in shelters for street children this year, 204 have either stopped working on the street or spend considerably less time doing so. All 277 are enrolled in school.
Families in remote areas of Moldova, Georgia and Bosnia-Herzegovina lack electricity access and adequate water and sanitation services. Children often learn in underheated classrooms and study by candlelight at night. The fuels that are available pollute the environment and damage the health of those who use them. Women are also expected to meet energy, heating and cooking needs for their families, a prospect which limits their educational and livelihood opportunities.

Small farmers, internally displaced persons and other disadvantaged villagers live alongside one another in a state of energy poverty. In order to help these families build and sustain their livelihoods, meet their needs and use less harmful fuels, our team in Europe - with implementing partners Rural Communities Development Agency, Ormax and Regional Development Service – promotes renewable energy technologies.

The program promotes holistic, sustainable development by implementing clean technologies and techniques, using local materials, adapting to the needs and potential of local populations and respecting people’s traditions, environment and health. We combine the use of organic agriculture, eco-sanitation and renewable energy technologies to enable families to dramatically improve their quality of life by investing in healthier production and focusing on income generation and economic activities.

Participants in the Renewable Energy Technologies program learn to construct solar collectors and other solar devices such as solar panels, warm water collectors and fruit and vegetable dryers that make it possible to preserve foods for year-round use. The program also offers training in healthy agricultural practices and safe water and sanitation systems. The trainings and the subsequent use of these devices reduce communities’ dependence on conventional energy sources and environmental impact, improves food security and creates income earning opportunities that result in sustainable livelihoods.

This year, CWS helped equip five kindergartens, one preschool and one primary school with solar collectors, boilers for hot water, fuel efficient stoves and solar water collectors. These schools serve 400 STUDENTS.
CWS partners with St. Andrew’s Refugee Services to assist refugees and asylum seekers in Cairo, increasing their ability to meet basic needs through education, legal services and psychosocial support. Refugee students and clients come from Ethiopia, Eritrea, Iraq, Somalia, South Sudan, Sudan, Yemen and Syria. Programs continue to evolve to meet the changing and challenging context in Cairo. Of particular note this year is the increased support to refugee children arriving without parents. StARS has become the lead agency providing innovative services to this uniquely vulnerable population, serving more than 2,400 children this year.

The Children’s Education Program provides primary and secondary education for more than 300 refugee children. There were more than 1,800 participants in the Adult Education Program this year. This program offers a variety of classes, including multiple levels of English, sewing, hair styling and information technology courses that increase the livelihood opportunities of adult refugees in Egypt.

The Psychosocial Program assisted over 2,200 refugees and asylum seekers on issues of mental health, medical needs, financial assistance and housing. Additionally, more than 2,000 children and adults participated in a range of group support activities including youth sports, yoga, peer support for Syrian women and a support group for parents of children with disabilities. More than 2,000 refugee survivors of sexual or gender-based violence were supported through protection, legal and psychosocial services this year.

The Refugee Legal Aid Program employs lawyers to assist refugees and asylum seekers with a range of legal and protection needs. Services include support in gaining refugee status with the United Nations High Commissioner on Refugees, assistance in the resettlement process for eligible refugees and workshops about the national and international legal framework for refugees. RLAP assisted more than 9,000 clients this year.

Our Egypt Refugee Program helped more than 18,000 refugees this year.
The Ecumenical Accompaniment Program in Palestine and Israel brings people from around the world to Palestine and Israel to serve as ecumenical accompaniers and witnesses for peace. It is a program of the World Council of Churches with people participating from over 20 countries. Ecumenical accompaniers live in the West Bank for three months and provide support to vulnerable communities, monitor and report human rights abuses and connect with Palestinians and Israelis working together for a just peace. In the United States, EAPPI is supported by churches in partnership with CWS and welcomes engagement from a wide range of churches, agencies and individuals.

This program is a unique expression of the faith community’s commitment to a just peace in the region. It provides churches and individuals the opportunity to give expression to that commitment through steadfast accompaniment of Palestinians and Israelis working for justice. Nine dedicated individuals gave three months of their time this past year serving in Jerusalem, Bethlehem, Hebron and other communities in the West Bank. They have returned home and are engaging their churches, communities and elected officials in the cause of justice and peace in the Holy Land.

CWS would like to acknowledge the engagement of Christian Church (Disciples of Christ) (in the US and Canada), The Episcopal Church, Evangelical Lutheran Church in America, Presbyterian Church (USA), United Church of Christ (in the United States) and The United Methodist Church.

The program had nine participants from the United States this year, MORE THAN THE PREVIOUS THREE YEARS COMBINED.
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<td>NIGERIA</td>
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<td>REPUBLIC OF THE CONGO</td>
<td>Refugee Resettlement</td>
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<td>RWANDA</td>
<td>Refugee Resettlement, English Language Training</td>
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<tr>
<td>SOUTH AFRICA</td>
<td>English Language Training, Refugee Resettlement, Safe Spaces for LGBTI</td>
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<td>Refugees, Urban Self-Reliance Support</td>
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<td>TANZANIA</td>
<td>English Language Training, Humanitarian &amp; Disaster Response, Refugee</td>
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<td>Resettlement, Rural Livelihoods Support, Urban Self-Reliance Support</td>
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<td>UGANDA</td>
<td>Refugee Resettlement</td>
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<td>ZAMBIA</td>
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<td>TOGO</td>
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Through the work of Resettlement Support Center Africa, this past year CWS assisted 16,473 refugee men, women and children in finding safety and rebuilding their lives in the U.S. Our team administers RSC Africa through a cooperative agreement with the U.S. Department of State’s Bureau for Population, Refugees and Migration.

As part of RSC services, CWS offers pre-departure cultural orientation to refugees who have been approved by the U.S. government for resettlement. This familiarizes them with subjects such as what to expect getting on an airplane for the first time, employment, U.S. education systems, health care and financial management.

In 2016, CWS expanded its cultural orientation curriculum to include a course specializing in English language for refugees approved for travel to the U.S. Courses were taught in Nyarugusu Refugee Camp in Tanzania and Gihembe Refugee Camp in Rwanda. Results of the four-week course included an increase in test scores by 75-80 percent between pre- and post-tests. An additional outcome that our team observed has been a propensity for refugees who have completed the course to pass on their knowledge to others in the refugee camps by taking on roles as language tutors.

The world has made significant advances toward the principle of leaving nobody behind by ensuring humanitarian protection and achieving development goals. Still, though, gaps in reaching this goal remain, including for persons who are forced to flee their homes because of persecution related to sexual orientation or gender identity or expression.

For the fourth year running, the CWS Safe Space program has assisted faith leaders in Kenya and South Africa to identify ways to extend welcome to persons of all sexual orientations, gender identities and expressions, including LGBTQ refugees and asylum seekers. In the past year, more than 300 faith leaders participated in CWS training activities. Community outreach to LGBTQ refugees and asylum seekers in Nairobi and Johannesburg has identified new strategies to ensure personal safety and access to essential services. CWS has also launched peer support activities for parents and caregivers of LGBTQ youth at the urging of faith leaders who are providing pastoral care to families.
KENYA DROUGHT EMERGENCY RESPONSE

Kenya

Severe drought in Kenya was declared a national emergency in February 2017. It has impacted 2.7 million men, women and children, leading to 70 percent crop failure rate and five percent livestock mortality rate in Kenya’s hardest-hit regions.

CWS has responded by mobilizing emergency food assistance in Turkana and West Pokot counties, offering maize, beans and cooking oil to more than 1,000 households facing drought-induced hunger. Cash-for-work projects in Baringo and Tana River counties created opportunities for another 500 families that had lost their livestock to earn cash income and access emergency food and other essentials via local markets, while also rehabilitating community water points for future dry seasons.

In Baringo county, CWS and local partner Farming Systems Kenya also worked alongside the county government to deliver emergency water to rural communities hit by the drought. The county provided its water busker (mobile water tank), and CWS covered fuel and driver allowances. Safe water was trucked more than 20 miles to reach communities in need.

APPLYING MOBILE TECHNOLOGY IN DROUGHT RESPONSE

Kenya, South Africa

Timely and accurate data can significantly improve emergency response activities. Our team in Kenya used tablets equipped with the Open Data Kit mobile application to collect field data as part of monitoring and evaluation of its emergency drought response. In the pilot phase of cash-for-work in Tana River, four enumerators interviewed 44 cash-for-work participants, whose responses were recorded using handheld tablets. Use of mobile data collection was expanded during the scale-up of cash-for-work in June and July 2017.

Mobile data collection has made for a quicker and less stressful data collection process than traditional paper-based data collection. Information can be collected remotely using tablets and transmitted at a later point, which is helpful when collecting data in locations with limited or inconsistent access to mobile networks. CWS has since deployed tablets with Open Data Kit in urban programming in Nairobi and has prepared a working document that provides step-by-step guidance on using mobile approaches in project monitoring and evaluation.
Since violence erupted in Burundi in early 2015, more than 250,000 men, women and children have fled to neighboring Tanzania. Only a quarter of refugee families have access to cash income, and economic challenges have driven many refugees to sell food rations or turn to harmful coping strategies such as illegal alcohol production.

CWS has been part of the ACT Alliance emergency response in Tanzania since the crisis began in 2015. Most recently, our team launched the REFLECT program to assist refugee women as they develop skills and assets needed to access local market opportunities. One hundred and twenty women participated in the first program cycle, which includes literacy and numeracy classes, vocational training and peer education on nutrition and maternal health.

Opportunities to earn cash through small business activities allow refugee women to more easily purchase firewood and other essential goods from local markets, reducing their exposure to extortion and other threats outside the refugee camp. Our team has seen strong participation by women in numeracy and literacy classes and in vocational training in services where there is high local demand, such as tailoring, driving and computers.

Mushroom farming activities are improving refugee families’ food security and nutrition, as this work allows women to generate income. This is also providing opportunities for environmental conservation through recycling of organic matter, which are used as a growing substrate and then returned to the land as fertilizer. Mushroom farming has helped reduce vulnerability to poverty and strengthen refugees’ livelihoods through the generation of a fast yielding and nutritious source of food and a reliable source of income. Women participating in REFLECT activities have received training and mentorship to manage mushroom farming sustainably, and these trainings are expected to create sustainable development within the surrounding communities.

IMPROVING LIVELIHOOD & SAFETY AMONG BURUNDIAN REFUGEE WOMEN IN TANZANIA

Tanzania
Access to education is a fundamental human right for all children and a key building block of transformative impact at individual, family and community levels. That’s why our team - through our School Safe Zones program - is working with partners in 10 schools in Kenya’s West Pokot and Turkana counties. We remain resolutely committed to ensuring that all girls and boys have access to safe, accessible and affordable education.

This year, the SSZ program employed creative and sustainable solutions that have broken some of the challenges that children, especially girls, face when attempting to complete their education. Girls in isolated, rural areas often face deep-seated barriers to education, including female genital mutilation and early forced marriages, which continue to curtail girls from realizing their full potential.

**THE SIGNIFICANT ACHIEVEMENTS DURING THIS PAST YEAR INCLUDE:**

- Constructing five standard classrooms, a girl’s dormitory, a school fence and two teachers’ rooms
- Distributing school uniforms for 1,399 students
- Providing student desks, learning materials and play equipment
- Training 250 adolescent girls on reproductive health and provision of a monthly supply of sanitary towels
- Establishing two rural satellite schools and the hiring of four qualified PTA teachers
- Providing refresher training on school safety guidelines and policies for 88 teachers and school management committees
- Advocating for child protection and children’s rights that reached 1,767 parents in four school communities
- Holding four education advocacy sessions for increased government support and services

Thanks to these activities, there has been a marked increase in student enrollment in West Pokot and Turkana counties, by 27 percent and 74 percent respectively. Furthermore, the satellite schools have been formally registered and are now being mainstreamed into the public education system.
Access to safe drinking water, adequate sanitation and basic hygiene are human rights. For generations, a lack of water and sanitation has profoundly compromised subsistence farmers and herders in the remote drylands areas of East Africa. This exposes vulnerable men, women and children to vicious cycles of famine, poverty, conflict and dependence on humanitarian assistance.

This year, our team continued to respond to the extensive need for improved water and sanitation services. Our Water for Life program has benefitted nearly 30,000 individuals in Kenya’s Baringo, Turkana and West Pokot counties and close to 8,000 individuals in Tanzania’s Morogoro district. This work has delivered real and meaningful changes for the most vulnerable families in drylands communities, including women and children who previously had to endure walking long distances in search of water and who benefit immensely from the time saved.

Our life-changing support includes the construction of innovative and sustainable water infrastructure, such as sand dams, shallow wells, rock catchments, water tanks, water kiosks and animal troughs. Activities last year also included drilling boreholes, installing plastic tanks in schools, rehabilitation of an earth dam, training community water management committees and promotion of community sanitation and hygiene.

The search for water predominantly affects women and children. CWS helps to shorten or eliminate that search.
The CROP Hunger Walk is a grassroots movement to overcome the extreme injustice of hunger. For nearly half a century, these community-wide events have demonstrated the enduring commitment of fundraisers and volunteers to build a legacy of ending hunger in their local neighborhoods and around the globe. In fact, 3.2 million CROP Hunger Walkers have participated in over 38,000 CROP Hunger Walks and raised more than $287 million in the past 20 years.

Each year, compassionate volunteers throughout the country answer the call to feed the hungry by hosting a CROP Hunger Walk and galvanize tens of thousands of participants from communities of faith, schools, businesses, etc. Walkers of all ages donate funds and involve their families, friends and coworkers to sponsor vital programs which ensure that people worldwide have access to nutritious, permanent food sources.

The CROP Hunger Walk is unique in its widespread impact on both local and global hunger. Funds raised support domestic hunger-fighting agencies and also CWS’s transformational development programs in vulnerable communities across the globe. This year, 107,928 people joined 906 CROP Hunger Walks nationwide. This year’s participants raised about $9,100,000, roughly a quarter of which supported 1,572 food banks, homeless shelters, soup kitchens and more in the U.S.

CROP HUNGER WALK
United States

This year, 107,928 PEOPLE joined 906 CROP Hunger Walks and raised about $9,100,000 to fight hunger.
Our team works in partnership with communities and fellow ACT Alliance members to mitigate the effects of natural disasters and other emergencies.

Following the devastation of Hurricane Matthew in the Caribbean and United States, we provided over 46,000 CWS Kits and Blankets to aid in recovery. Working through local partners in Haiti, CWS supported community cooperatives through seed distribution and repaired or rebuilt damaged houses. In Kenya, our team responded to drought through emergency water supplies, desilting and cash-for-work. Monsoon flooding in Myanmar affected or displaced families, and CWS responded by supplying rice in 26 villages. Fourteen of those villages were part of CWS community development programs; our direct response usually focuses on places where our teams are active and knowledgeable about the local context.

CWS emergency response programs address the full disaster cycle. Our U.S. team facilitated disaster preparedness training with vulnerable groups such as refugees and immigrants. In other cases, we support communities facing ongoing effects of previous crises, such as children in Japan experiencing trauma related to the 2016 Kumamoto earthquake.

While most CWS emergency response programs focus on natural disasters, our work also includes responding to man-made crises. For example, we provided a steady supply of milk to stranded refugee and migrant families with children. Additionally, our partner in Cairo, St. Andrew’s Refugee Services, is addressing twin challenges of a deteriorating economic situation stemming from the severe devaluation of the local currency and a growing number of refugees from Yemen as well as unaccompanied refugee children.

This year, CWS distributed more than 206,000 CWS Kits and Blankets, including over 100,000 hygiene kits internationally and nearly 12,000 emergency cleanup buckets in the U.S. Shipments of material goods went to Angola, Cuba, Dominican Republic, Georgia, Serbia, Sierra Leone, Syria and Venezuela.
CWS programs continue to use planning, monitoring and evaluation tools and systems. In Latin America and the Caribbean, our team working with families of incarcerated adults developed a theory of change and worked with local partner in Uruguay, Gurises Unidos, to identify program targets. Our local partner in Cairo, St. Andrew’s Refugee Services, has a refugee participatory planning committee that meets regularly to guide programs. In Asia, staff teams monitor and evaluate projects according to external funder requirements and for internal tracking, with plans to evaluate for results and longer-term impact. In Africa, programs have implemented an online data collection and storage platform. The Haiti program continued to work closely with local partners SSID and SKDE to ensure reporting capacity meets donor expectations.

Across CROP, initiatives include a strategy session to identify focus areas. Our team has developed sector theories of change for food security and nutrition as well as water, sanitation and hygiene. We have also created proposal and reporting templates, a tracking system and a shared drive to house documents. All of these pieces together help us analyze our work more efficiently and effectively.

To better understand the contexts in which we work and subsequently to inform programming, staff have initiated learning and research projects. This included a study in Africa that considers success factors for refugee return to urban areas, an ongoing study in Indonesia on the impact of Aflatoxins in exacerbating problems of chronic food inadequacy and the initial stages of a comprehensive situation report on children of incarcerated parents in Latin America. There was an interregional learning discussion on water, sanitation and hygiene, and a subsequent staff exchange between staff in Latin America and Africa.
Against the backdrop of the dramatic, post-election shift in the U.S. Administration’s positions on climate, environment and energy, Church World Service stepped up all areas of its advocacy work. In a bid to both protect existing pro-climate policies from being reversed and further build public awareness, CWS collaborates with traditional and new allies in the United States and beyond. Working with faith partners and backed by our supporters, our team has called for continued Congressional engagement for climate solutions, reached out to freshmen Members of Congress with an interest in environmental issues, urged public action and witness, led educational workshops, promoted climate messages through social media, and written to the Administration to call for compassionate policies that focus on the people who are impacted. We continue to appeal for funding for climate adaptation and mitigation for the most at-risk countries, in opposition to the proposed draconian budgetary cuts. In summer 2017, CWS joined an international campaign to urge the World Bank – to which the U.S. is the greatest contributor - to cease its investments in fossil fuels initiatives around the world, in accordance with the 1.5-degree target agreed by 195 countries in the Paris Agreement.

On Saturday, April 28, 2017, CWS staff members joined more than 300,000 people around the world in the People’s Climate March to raise awareness and call for action on the global climate crisis. In Washington D.C., the Rev. John McCullough led our Interfaith Climate Change Vigil, at which representatives of a range of faiths stressed the urgent moral need for people of all faiths to stand in solidarity with those most at risk. As evidence continues to emerge of the growing threats of climate change, the message about the moral imperative for strong U.S. policy and public engagement is more critical than ever.
FOREIGN ASSISTANCE ADDRESSING GLOBAL HUNGER & POVERTY

During the U.S. 2017 fiscal year, our Office of the President Advocacy team called for increased U.S. commitment to eliminating hunger and extreme poverty throughout the world. We advocated for robust Congressional funding for global food and nutrition security, water and sanitation, and addressing climate change, in addition to development, disaster and refugee assistance. The United States government provides $24 - $26 billion a year for these poverty-focused and humanitarian programs, which complement CWS program activities in saving lives and helping bring hope to tens of millions of people.

The remarkable successes of international aid by the U.S. and other governments are too often untold and unknown. But in the past 20 years the number of hungry people has been reduced to 805 million while mortality of children under five years old has been reduced to 5.8 million annually from more than 12 million. While this progress has been encouraging, the remaining deaths are tragic and almost entirely unnecessary. This is why CWS continues to advocate for increased U.S. and global commitments.

CWS leadership of the faith community – including CWS Member Communions – in advocacy on foreign assistance helps ensure that the United States provides robust agricultural assistance for small-scale farmers, emergency food aid, water and sanitation support, refugee assistance, climate adaptation, global health care and basic education for vulnerable people in low-income communities around the world. In the face of demands by the current Administration to cut international aid funds this year, our efforts helped preserve most of this funding and helped achieve an increase in some key accounts, including development aid and nutrition assistance.

NORMALIZATION OF U.S.-CUBA RELATIONS

CWS has led the ecumenical community’s effort for the normalization of U.S.-Cuba relations for many years. We especially advocate for the lifting of restrictions on religious travel and U.S. church pension payments to Cuban pastors. The Obama Administration acted to remove these restrictions in its first term. The fruit of decades of continued advocacy culminated in 2015 with the restoration of diplomatic relations between the U.S. and Cuba. However, we continue to work for the end of the U.S. trade embargo on Cuba and the full restoration of normal relations.

The Trump Administration announced a reversal of some of Obama era measures in June 2017. These still appear to be minimal in practice, but our team continues to wait for the final regulations to be issued. Diplomatic relations, freedom of religious and other specialized travel and most other important Obama Administration policies on Cuba remain in place.

HAITI

This year, our team continued to advocate for development policies that encourage full participation of the Haitian people in the country’s development. As a result of a growing food crisis following Hurricane Matthew, which decimated much of food production in the country’s southern region, CWS advocated for greater international support to the government of Haiti – and particularly the Ministry of Environment - to address Haiti’s extreme climate vulnerability. In January 2017, CWS and the Haiti Advocacy Working Group hosted then Minister of Environment Simon Dieuseul Desras and others in their visit to Washington D.C. The delegates met representatives of the U.S. Congress, State Department and Treasury, as well multilateral donors to advocate for funding for climate adaptation. In February, CWS Executive Vice President Maurice Bloem and members of the Haiti Advocacy Working Group traveled to Haiti at the invitation of the Ministry of Environment to further expand CWS’s understanding of Haiti’s environmental challenges.

As co-chair and fiscal agent for the Haiti Advocacy Working Group, CWS continues to advocate for United Nations action on cholera, gender equality in all areas of Haitian government policy, special attention for victims of gender based violence - including children - and for direct support to local farmers so that they can promote sustainable food production and address hunger.
During this year of unprecedented challenges, the CWS Immigration and Refugee Program advocacy team has been rebuilding bipartisan support for refugee resettlement, preventing policy changes that would negatively impact refugees and immigrants and mobilizing refugee leaders, people of faith and other diverse allies to make their voices heard to local, state and national policy makers.

By strategically combining policy analysis, media outreach and grassroots organizing in solidarity with immigrants and refugees, CWS is defending refugee resettlement; winning positive policy changes at the local, state and national levels; and strengthening relationships between policy makers and impacted communities.

CWS's leadership in the Sanctuary Movement has helped bring more than 800 congregations to support and offer sanctuary to immigrants facing deportation orders. Our team works with immigrant leaders and people of faith to highlight the powerful stories of individuals facing deportation and the solidarity of community members. This includes expressing moral outrage at the raids, detention and deportations targeting unaccompanied children and their caregivers. We are also working with U.S. senators and representatives from both sides of the aisle to urge the administration to protect the Deferred Action for Childhood Arrivals program and extend Temporary Protected Status for Haitians, Somalis, Syrians, Salvadorans, Hondurans, Guatemalans and other nationalities. The IRP advocacy team has also focused on building bridges to expand the diversity of partnerships, increase intersectionality among engaged supporters and connect networks, which have helped stop legislative efforts to curtail health care coverage for vulnerable populations.

By strategically combining policy analysis, media outreach and grassroots organizing in solidarity with immigrants and refugees, CWS is defending refugee resettlement; winning positive policy changes at the local, state and national levels; and strengthening relationships between policy makers and impacted communities.
Evi Long (right), a Cuban/Haitian resettlement case manager with Church World Service, says goodbye to Yureisy Ceballos Pendones and Eliocer Curino and their daughter Eliany's outside the Cuban refugee family's home in Lancaster, Pennsylvania. Photo: Paul Jeffrey
LEGAL SERVICES FOR IMMIGRANTS & REFUGEES
United States

CWS provides legal services to immigrants and refugees at local resettlement offices throughout the United States. These services include helping file immigration applications and offering the necessary guidance to keep families together. This year, CWS-administered offices saw more than 1,125 clients, 726 of whom were new clients. These clients immigrated from more than 60 countries.

In addition to providing direct legal services, CWS staff host Know Your Rights workshops, conduct naturalization preparedness workshops, and participate in community consultations with U.S. Citizenship and Immigration Services.

CUBAN HAITIAN ENTRANT PROGRAM
United States

During the first half of 2017, the Cuban Haitian Entrant Program witnessed a significant change by the elimination of the Wet Foot, Dry Foot policy on January 12. This meant that Cubans who entered the U.S. by land borders or by sea would no longer be paroled and would be permitted to stay in the U.S. without having to first pass an interview to establish a credible fear.

Another change that came about on the same day was the termination of the Cuban Medical Parole Personnel program. The CMPP program had approximately 3,500 visas approved at the time the program was suspended. This program permitted Cubans who were sent on medical missions throughout the world by the Cuban government to apply to come to the U.S. with their spouses and unmarried minor children once approved.

Those who were already approved to be part of the Cuban Medical Parole Personnel program on January 12 - along with their “come to join” beneficiary - would be permitted to come to the U.S.

With this policy shift, the Cuban Haitian Entrant Program saw a decrease of 62 percent in the number of cases resettled during the first two quarters of 2017 compared to the same period in 2016. The Cuban Family Reunification Program continues to operate without changes. A maximum of 20,000 visas could be issued to Cubans yearly for this program. During the last few years, we have seen between 8,000-10,000 come through this program. The Haitian Family Reunification Program is allocated 5,000 visas and has been in existence for the past two years.

CARIBBEAN DEPLOYMENT PROGRAM
Caribbean

While a small program for CWS, the Caribbean Deployment partnership with USA for UNHCR is making an impact for individuals and families who have sought refuge in the Caribbean and Northern Triangle of South America. In early April, CWS deployed a refugee resettlement specialist to the USA for UNHCR office in Washington, D.C. to expand their resettlement capacity to the region. From April to July, our CWS deployee assisted in the submission of individual cases, which included profiles like survivors of violence and torture and those with extensive legal and physical protection needs. Submissions were directed by UNHCR during the first half of the year to the U.S., Canada and the Netherlands for resettlement consideration.

CWS also continues to maintain a roster of staff members from offices across the country who have been trained in Refugee Status Determination and Resettlement cases analysis. This roster is ready to deploy to work with UNHCR on behalf of CWS for short-term missions, another measure of support CWS is providing to expand UNHCR’s reach in the identification and global submission of resettlement cases.

Funding for this program has doubled during the 2017 calendar, further expanding the CWS global impact.
CWS builds on its initial resettlement programming through integration programs that extend services to refugees past the initial 90-day resettlement period.

In 2016, CWS assisted more than 3,100 refugees in 27 communities across the U.S. to achieve early self-sufficiency within six months of arrival through the Matching Grant Program. Refugees enrolled in the program receive modest financial support while they participate in the extended case management and employment services needed to familiarize them to the U.S. labor market, learn how to find and succeed in jobs, and address barriers to employment. By leveraging refugees’ strengths, the Matching Grant Program has a remarkable success rate; this year, 87 percent of refugees were self-sufficient through employment six months after arrival. Local communities match every two dollars provided by the federal government with one dollar of contributions of time, goods and financial support. In Fiscal Year 2016, local communities will contribute more than $3 million to support refugees’ early self-sufficiency.

CWS provided more than 1,700 of the most vulnerable refugees in 15 communities with individualized, intensive services through the Preferred Communities Program. These services include intensive case management, intensive community orientation, alternative wellness programming and community engagement. All services are marked by their attention to a collaborative, strengths-based, extended and holistic approach. By the conclusion of services, refugees have achieved the goals set out in their service plan and are able to independently navigate their communities. Recognizing that improving integration outcomes requires support and capacity within the receiving community, the program engages in targeted partnership development and community partner training to ensure that refugees have access to appropriate services.

The Refugee AmeriCorps program enhances mutual understanding between refugees and their new U.S. community through intensive community orientation. In 2016, 11 full-time AmeriCorps members in nine communities committed to a year of service to offer in-depth, interactive, localized orientation to newly arrived refugees and build capacity within the local community to work with refugees. Intensive community orientation focused on the areas of housing, health and employment, which are identified pillars of successful resettlement and integration. Through increased mutual understanding, refugees will be able to independently navigate their communities, maintain a stable and safe environment and ultimately achieve long term integration.

Matching Grant
CWS received $6,245,800 through competitive funding through the U.S. Department of Health and Human Services, Administration for Children and Families, Grant # 90RV0069. The project will be financed with 67 percent of federal funds and 33 percent ($3,122,900) by non-governmental sources. The contents of this Annual Report are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services, Administration for Children and Families.

Preferred Communities Program
CWS received $1,585,215 through competitive funding through the U.S. Department of Health and Human Services, Administration for Children and Families, Grants # 90RP0109. The project will be financed with 100 percent of federal funds and zero percent ($0) by non-governmental sources. The contents of this Annual Report are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and Human Services, Administration for Children and Families.

CWS RESETTLES REFUGEES IN THE FOLLOWING U.S. COMMUNITIES:

Phoenix, Ariz.
Los Angeles, Calif.
Sacramento, Calif.
New Haven, Conn.
Delray Beach, Fla.
Miami, Fla.
Atlanta, Ga.
Chicago, Ill.
Indianapolis, Ind.
Lexington, Ky.
Louisville, Ky.
Grand Rapids, Mich.
Minneapolis, Minn.
Lincoln, Neb.
Omaha, Neb.
Concord, N.H.
Jersey City, N.J.
Buffalo, N.Y.
Rochester, N.Y.
Syracuse, N.Y.
Durham, N.C.
Greensboro, N.C.
Columbus, Ohio
Portland, Ore.
Lancaster, Pa.
Knoxville, Tenn.
Amarillo, Texas
Austin, Texas
Dallas, Texas
Fort Worth, Texas
Houston, Texas
Harrisonburg, Va.
Richmond, Va.
Mekiya Kebir and her children, recently arrived refugees from Eritrea, explore a book in their apartment in Lancaster, Pennsylvania. They got the book and other educational materials from Church World Service, which resettles refugees in Pennsylvania and other locations in the United States. Photo: Paul Jeffrey
U.S. GOVERNMENT SUPPORT
$68,448,159 / 70.8%
CWS secures U.S. and state grants and contracts which support our refugee, emergency and development work. Primarily, the support assists refugees and internally displaced persons by conducting interviews with refugee resettlement candidates in sub-Saharan Africa, to providing resettlement, integration, employment, training and legal services through a network of offices in the U.S.

PUBLIC & COMMUNITY APPEALS
$17,532,821 / 18.2%
Public response from individuals, congregations, events and foundations make a significant amount of our work possible.

INDIVIDUAL GIVING. Individuals, seeking to see a change in the world, partner with CWS through their generous financial and planned gifts. This support allows them to be active participants in the work we do around the world.

CONGREGATIONS. Congregations are the heartbeat of our community engagement in the U.S. Through Blankets and Tools offerings, special collections and other opportunities for engagement, congregations help to make our work possible.

EVENTS. Individuals across the country wanting to take a stand against injustice and see a difference in the world take part in our special events. These include our largest public fundraiser — the CROP Hunger Walk — along with matching grants gifts, fundraising efforts and other events.

FOUNDATIONS. Partnerships with family, regional and national foundations, who believe in and choose to invest in our mission, are critical to the work we do.

INVESTMENT & OTHER INCOME
$3,529,666 / 3.7%
Revenue from investments, including endowment funds, service fees and miscellaneous income is included.

DONATED MATERIALS
$2,040,887 / 2.1%
Communities in the U.S. build CWS Kits to help those recovering from disasters, remitting them to CWS for helping those in need.

MEMBER COMMUNIONS & OTHER ORGANIZATIONS
$5,022,332 / 5.2%
CWS is a membership organization enjoying the support of 37 Protestant, Anglican and Orthodox communions. The support of our member communions is at the core of our roots: we were founded by a group of 18 denominations who were concerned about helping those most in need following World War II. The same spirit of concern is in place today amongst a broader network of members who choose to effect change through CWS.

Financial information subject to audit.
EXPENSES / $94,411,147

SERVICES FOR DISPLACED PEOPLE
$69,617,870 / 73.7%
CWS works with a network of churches, organizations and individuals that assist uprooted persons that have had to flee their countries due to persecution, armed conflict, etc. Together, we seek to provide forcibly displaced populations support to address critical unmet needs as durable solutions are sought.

GLOBAL RELIEF & DEVELOPMENT
$9,276,456 / 9.8%
The focus of CWS hunger and development work is on the most vulnerable persons and communities, to develop socially, economically and environmentally sustainable communities and help them to achieve a higher quality of life.

EMERGENCY RESPONSE
$6,106,571 / 6.5%
CWS joins others to support people and communities in humanitarian crises around the world, helping the faith community play its special role in disaster mitigation, preparedness and response. The goal is to assist communities experiencing crisis to achieve durable solutions that build or restore peace and justice.

ADVOCACY
$1,472,808 / 1.6%
Grounded in faith, CWS seeks to build and strengthen relationships, build partnerships and coalitions, and advocate for a more just and peaceful world. At the core of CWS’ work is to help people of faith put faith into action. An emphasis on relationships enables partnerships to be built around the world that informs and inspires our work, and leads to advocacy for issues that build or restore peace and justice.

FUNDRAISING
$4,523,333 / 4.8%
Fund-raising activities involve inducing potential donors to contribute money, securities, services, materials, other assets or time.

MANAGEMENT & GENERAL
$3,414,109 / 3.6%
Management and general activities include oversight, business management, general record keeping, budgeting, financing, and all management and administration except for direct conduct of program services or fund-raising activities.

NET ASSETS

NET CHANGE / $2,162,718
NET AT JULY 1, 2016 / $14,010,348
NET AT JUNE 30, 2017 / $16,173,066

Church World Service is tax exempt under section 501(c)(3) of the Internal Revenue Code. Contributions to Church World Service are tax deductible. The CWS financial records are audited by independent auditors in accordance with guidelines established by the American Institute of Certified Public Accountants. The CWS 990 is available through www.guidestar.org and upon request.
Funding, Implementing & Organizational Partners

WITHOUT PARTNERS, THE WORK OF CWS WOULD NOT BE POSSIBLE. THANK YOU TO THE FOLLOWING ENTITIES FOR SUPPORTING CWS PROGRAMS WORLDWIDE.

CWS enjoys the benefit of a robust spectrum of funding, implementing and organizational partners. Our grassroots base, comprised of individuals and faith communities, continue to support our rights-based community development and humanitarian work through an array of programs, including CWS Blankets and Tools, CWS Best Gift, CWS Kits and the CROP Hunger Walk. Our most noteworthy government support is reflected in serving as one of nine agencies that resettle refugees for the U.S. government. This annual contract is the backbone of our work accompanying refugees on their arduous process of applying for resettlement and supports the public-private partnership that helps refugees find new homes in the U.S.
ORGANIZATIONS & FOUNDATIONS

Act for Peace - Australia
Ajinomoto
Arcus Foundation
Australian Department of Foreign Affairs and Trade
Australian Department of Immigration and Border Protection
BDH Foundation
Bread for the World - Germany
Carnegie Corporation of America
Centre for Affordable Water and Sanitation Technology
Clark Family Foundation
David & Carol Myers Foundation
David Tepper Charitable Foundation
Environmental Restoration and Conservation Agency
Elton John AIDS Foundation
Felissimo
Florida Department of Children and Families, State of Florida
Foods Resource Bank
Ford Foundation
Foundation to Promote Open Society
Four Freedoms Fund
Henry E. Niles Foundation
Howard Gilman Foundation
Humanitarian Innovation Fund
International Orthodox Christian Charities
Japan Platform
Japanese Ministry of Foreign Affairs
Kaneko and Associates
Mercy Malaysia
Nathan Cummings Foundation
Niwano Foundation
Oak Foundation
Open Society Foundations
Osprey Foundation of Maryland
The Other Foundation
Pittsburgh Foundation
Refugee Assistance Program Targeted Assistance Grant – Formula, State of North Carolina
Refugee Assistance Program Targeted Assistance Grant – Formula, State of Pennsylvania
Refugee Social Services, State of North Carolina
Refugee Social Assistance Program
Rockefeller Brothers Fund
St. Marys UMC Foundation
Susan Sarandon Charitable Foundation
Telecarte
Tetra Pak
U.S. Department of Defense HIV-AIDS Prevention Program
U.S. Department of Health & Human Services, Office of Refugee Resettlement
U.S. Department of Homeland Security
U. S. Department of State, Bureau of Population, Refugees & Migration
Unbound Philanthropies
United Nations High Commissioner for Refugees
USA for UNHCR
USAID American Schools and Hospitals Abroad
Virginia Office of Newcomer Services: Refugee Social Services and Services to Older Refugees
Wallace Genetic Foundation
Week of Compassion

COMMUNIONS, DENOMINATIONS & DENOMINATIONAL ENTITIES

African Methodist Episcopal Church
Alliance of Baptists
American Baptist Churches (USA)
Christian Church (Disciples of Christ)
Church of the Brethren
Community of Christ
Episcopal Church
Evangelical Lutheran Church in America
Finnish Evangelical Lutheran Mission
Global Ministries of the United Church of Christ / Disciples of Christ
Greek Orthodox Archdiocese of America
Korean Presbyterian Church
Orthodox Church in America
Presbyterian Church (USA)
Presbyterian Disaster Assistance
Presbyterian Hunger Program
United Church of Canada
United Church of Christ
United Church of Christ Wider Church Ministries
United Methodist Church General Board of Global Ministries
United Methodist Committee on Relief
Week of Compassion
ACT Alliance is a coalition of 144 churches and faith-based organizations working together in over 100 countries. Church World Service is a founding member of the ACT Alliance.

ACT Alliance members work in long-term transformational and sustainable development around the world. For ACT, development is deeply rooted in the growth and protection of human dignity, community resilience and environmental sustainability.

Through advocacy, the ACT Alliance seeks to influence decision makers, policies, structures, and systems to bring about a just, peaceful and sustainable world.

Within the diversity of organizations that make up its membership, the ACT Alliance responds to emergencies around the world — local or global, large or small — with an ecumenical commitment to respond to the needs of communities at their most vulnerable.
CWS Member Communions

Founded in 1946, CWS is currently comprised of 37 member communions encompassing a diversity of denominations, theologies, traditions, histories and cultures. Over the last 71 years, much has changed in the way we work together. CWS and its member communions are in a time of discernment and exploration. Our membership continues to be involved in these conversations together.

CWS is a faith-based organization transforming communities around the globe through just and sustainable responses to hunger, poverty, displacement and disaster. CWS serves not only to carry out this mission, but to do so as a collaborative, ecumenical and global force. CWS convenes its members around the CROP Advisory Group, addressing emergencies and sustainable development; the Immigration and Refugee Program Advisory Group; on Capitol Hill in joint advocacy efforts; and throughout the U.S. Thousands of our members put their faith into action by participating in CROP Hunger Walks, assembling CWS Hygiene Kits, School Kits or Emergency Cleanup Buckets or offering signature CWS Blankets to those who most need warmth, shelter and comfort.

This year, some of our membership signed onto the Ecumenical Declaration to Protect Welcome and Restore Hope, in response to the Trump Administration’s Executive Order blocking certain refugees from resettlement.

Our strength is in our capacity to do more together than we or any of our members could ever do alone. As an ecumenical agency, we work together because it is always a deeper expression of our unity in Christ.

CWS Members unite every year for an annual members meeting, which has overarching responsibilities for governance including confirmation of CWS Board members and the appointment of the CEO.

African Methodist Episcopal Church
African Methodist Episcopal Zion Church
Alliance of Baptists
American Baptist Churches USA
Armenian Church of America
Christian Church (Disciples of Christ)
Christian Methodist Episcopal Church
Church of the Brethren
Community of Christ
The Coptic Orthodox Church in North America
Ecumenical Catholic Communion
The Episcopal Church
Evangelical Lutheran Church in America
Friends United Meeting
Greek Orthodox Archdiocese of America
Hungarian Reformed Church in America
International Council of Community Churches
Korean Presbyterian Church in America
Malankara Orthodox Syrian Church
Mar Thoma Church
Moravian Church in America
National Baptist Convention of America
National Baptist Convention, U.S.A., Inc.
National Missionary Baptist Convention of America
Orthodox Church in America
Patriarchal Parishes of the Russian Orthodox Church in the U.S.A.
Philadelphia Yearly Meeting of the Religious Society of Friends
Polish National Catholic Church of America
Presbyterian Church (USA)
Progressive National Baptist Convention, Inc.
Reformed Church in America
Serbian Orthodox Church in the U.S.A. and Canada
The Swedenborgian Church
Syrian Orthodox Church of Antioch
Ukrainian Orthodox Church in America
United Church of Christ
The United Methodist Church
The Office of the President and CEO is responsible for overall leadership, strategy and the execution of programs in achieving the Church World Service mission and its vision. The Office oversees relationships and policy with the Board of Directors and Member Communions, managing relationships and emerging directions among its members. The CEO works intentionally with donors to develop support of the mission. The Office directs the agency’s advocacy, strategy, research, incubation of ideas and functions in finance and human resources.

A cross-cutting advocacy program complements the work of the CROP and IRP+ programs. We advocate for U.S. and United Nations policies and legislation that address CWS priority program concerns of refugee resettlement and global hunger and poverty; climate change and disaster risk reduction; and human emergencies, including conflict resolution and discrimination.

Through advocacy, strategy, research, innovation and partnership, we ensure that CWS is aligned in a common strategy globally. In addition, we work with a variety of academic, peer agency and professional membership organizations.

An incubation lab affords the space to connect strategic thinking through a team of advisors from business, industry and academia, to test ideas that can influence and support the CWS mission. This year, the lab identified new vehicles for fundraising with diversified audiences, new technologies and new partnerships. With the assistance of a group of advisors and ambassadors, the work is developed under a strategic framework.

**CWS LEADERSHIP**

**THE REV. JOHN L. MCCULLOUGH, President & CEO**

**MAURICE A. BLOEM, Executive Vice President**

**JOANNE RENDALL, Chief Financial Officer**

**KEITH BRAUER, Global Director, Human Resources & Organizational Development**

**ANN WALLE, Director, Office of the President**

**MARTIN SHUPAK, Director of Advocacy**

**DONNA DERR, Executive Director, CROP**

**ROBERT WARWICK, Senior Director, International Development Programs**

**LESLIE WILSON, Asia Regional Coordinator**

**MARTIN CORIA, Latin America & Caribbean Regional Coordinator**

**STEVE WEAVER, Regional Coordinator for the Middle East & Europe**

**REV. REBEKAH BELASE, Director of Development Operations**

**MARY CATHERINE HINDS, National Community Event Strategist**

**ERIC BAKER, Director of Digital Marketing & Technology**

**EROL KEKIC, Executive Director, Immigration & Refugee Program**

**CARLEEN MILLER, Senior Director**

**ANDREW FUYS, Director, Program Innovation & Evaluation**

**KATE MACOM, Director for Resettlement & Integration**

**MIRO MARINOVICH, Regional Representative Africa**

**OSCAR RIVERA, Director, South Florida**

**ROISIN FORD, Director, Eastern Region**

**JEN SMYERS, Director, Policy & Advocacy**

**BETH OPPENHEIM, Director, Resource Generation**

**CHRISTINA LEVIN, Director, External Relations**

**SCOTT MUTTERSBAUGH, Director, Resettlement Support Center**
Board of Directors

**REV. DR. EARL TRENT, JR.** serves as senior pastor of the Florida Avenue Baptist Church in Washington, D.C., the fourth pastor at this historic church. His ministry rests upon five pillars: Stewardship, Education, Evangelism, Mission and Social Justice. Under his leadership, Florida Avenue Church is a vibrant, vital, joyful and challenging congregation making a difference in the lives of people, the community and the world. Dr. Trent is Chair of the CWS Board.

**PAUL CHAN** is an M.D. (Internal Medicine, Pediatrics and Cardiology) living in Kansas City. He has raised significant funds for CWS through fundraising walks in the Grand Canyon. He has served on the board of a Guatemalan development organization and is the founder and former director of Community Impact, an umbrella organization at Johns Hopkins Medical School for initiatives in inner city Baltimore.

**HAL CULBERTSON** is associate dean for operations at the University of Notre Dame’s Keough School of Global Affairs. Prior to becoming associate dean, Culbertson worked at the Kroc Institute for International Peace Studies for 17 years, serving as executive director from 2007-2014. Culbertson is the creator of several publications on peacebuilding. He has given numerous presentations related to business-NGO collaboration in zones of conflict, peace studies, peacebuilding and board strategic planning. Culbertson is an attorney and a member of an Episcopal congregation.

**REV. PATRICIA DE JONG** is ordained within the United Church of Christ and has served on several national church and local community boards. She retired as Senior Minister of First Congregational, Berkeley, California. She served as Minister of Education for Christian Discipleship at The Riverside Church in New York City and as Senior Minister of the Urbandale United Church of Christ in Des Moines, Iowa. As chair of the Strategic Planning Committee, Rev. de Jong is the Board’s first vice chair.

**SILVANA FAILLACE** is an international public health and development leader with experience in implementation and evaluation of development programs in maternal, child and newborn health, nutrition and education programs. She obtained her master’s in International Relations from the London School of Economics and another master’s in Public Health from the Johns Hopkins Bloomberg School of Public Health. She is a native Colombian.

**ROLAND FERNANDES** is the Chief Operating Officer and General Treasurer of the General Board of Global Ministries of The United Methodist Church. He is also the Treasurer of the United Methodist Committee on Relief and the United Methodist Development Fund. Prior to working for Global Ministries, he was the chief auditor of the Methodist Church in India for eight years. Mr. Fernandes is Treasurer of the CWS Board as Chair of the Administration and Finance Committee.

**LENANN MCGOOKEY GARDNER** is a Harvard MBA who is profiled in Marquis’ Who’s Who in the World 2017. An international expert in sales and leadership skills, she was a Fortune 500 executive before forming Lenann McGookey Gardner Management Consulting, Inc. She has worked in 53 countries around the world and holds the American Marketing Association’s Professional Services “Marketer of the Year” award and the “Top Performing CEO” award from her state’s Business Weekly. She is a past Par Club President (#1 sales rep worldwide) at Xerox. She has served her community as a Stephen Minister and Stephen Ministry Leader, and a Big Brothers Big Sisters Mentor2.0 volunteer.
**DANIEL HAZMAN** has extensive experience in strategy, supply chain, sustainability and business start-ups in many parts of the world. While working for Walmart, he made key contributions to their sustainability strategy. Mr. Hazman is the CEO and founder of the Sustainnovation Group, a community engagement platform powered by gamification. He has received several honors and awards for both his professional as well as his volunteer work. Mr. Hazman is the second vice chair as chair of the Nominations and Board Development Committee.

**BETH HOULE** has nearly 25 years experience building nonprofits dedicated to community development, microfinance, women’s issues, youth development and civic engagement. Prior to serving as Executive Director with the Taproot Foundation, she served for 13 years with Opportunity International. She has an MBA from Northwestern University’s Kellogg School of Management. As a Ford Foundation fellow, Beth lived in India researching the social impact of U.S.-based companies. She is a member of the Evangelical Lutheran Church in America.

**EUNICE KAMAARA** is a full professor at Moi University in Theology and Religious Studies in Kenya, as well as International Affiliate Professor of Indiana University-Purdue University Indianapolis. She has an expertise in gender development and gender HIV/AIDS mainstreaming and has served on many boards and networks in leadership roles. As a writer, she contributes on topics such as gender relations, ethics, globalization and conflict.

**KATY KECK**’s career is in the culinary field, with an emphasis on hunger and the effect of poverty on food security. She launched the organization Infinite Family, an international non-profit which uses video technology to connect adult mentors with South African teens affected by HIV/AIDS. She received her bachelor’s in Liberal Arts at DePauw University and her MBA in Finance and Marketing from the University of Chicago’s Graduate School of Business.

**FR. MICHAEL KONTOGIORGIS** is the Registrar of the Greek Orthodox Archdiocese of America, New York, NY, and Director of the Archdiocese’s Internal Assessment and Evaluation Office. Among his varied duties, he has designed and implemented training on clergy sexual misconduct, clergy taxes and benefit programs. He is a member of the American Professional Society on the Abuse of Children and has completed their Forensic Interview Clinic. He also has been a financial consultant with various companies.

**REV. JOHN L. MCCULLOUGH** is President and CEO of Church World Service. Since joining CWS in 2000, Rev. McCullough has been at the forefront of agency efforts to press for human rights and the empowerment of civil society in developing countries and to expand upon the role of the Church as a compassionate and prophetic voice for justice.

**JAMES T. MORRIS** is president of Pacers Sports and Entertainment. He has served as the executive director of the World Food Programme and as an Under-Secretary General with the United Nations. Morris served as a Trustee Emeritus at Indiana University-Purdue University Indianapolis and is the recipient of a number of honors and awards for his work against hunger.

**REV. VY NGUYEN** is Executive Director at Week of Compassion with the Disciples of Christ (Christian Church). He places special emphasis on connecting younger generations to faith-based humanitarian and development work. A former refugee himself, he has volunteered at various refugee organizations in Chicago and Dallas and has served on both of his Church’s National & Executive Boards.

**PETER PERSELL** has broad experience in grassroots, result-oriented development and humanitarian response work in various parts of the world. He has served in numerous settings and positions for Africare. His programmatic expertise covers water, sanitation, child survival, refugees, food security and HIV/AIDS prevention. Mr. Persell was a Peace Corps volunteer.

**DR. SHIRLEY CASON REED** serves as International President of the Women’s Missionary Society of the African Methodist Episcopal Church, overseeing the work of 8,000 people and resourcing retreats and seminars. Most recently, Dr. Cason Reed organized a Summit for the Society’s Young Adult Members in Johannesburg and organized the funding and building of a childbirth clinic in Haiti. She is a member of the Tullie Quinn Missionary Society of Ward AME Church in Washington, D.C.

**LAURA ROBERTS** is co-founder and chief executive officer of Pantheon Enterprises, which was honored with Ethisphere’s 2012 World’s Most Ethical Companies Award. She also serves on the Conscious Capitalism National Board of Directors, promoting higher purpose in business, and is a member of the American Sustainable Business Council and the Young Presidents’ Organization. Roberts is secretary of the CWS Board.

**CARL THONG** is an entrepreneur who most recently founded the Sunstone Group, headquartered in Singapore. Carl is currently completing his Master of Arts in Theological Studies. He is often engaged as a strategy consultant by NGOs and government organizations to drive innovation and leadership initiatives. Clients include Credit Suisse, the Singapore Tourism Board, Infocomm Development Authority of Singapore and American Airlines.

**MARSHALL TOPLANSKY** helps organizations to use information to make better, faster decisions, bringing insight to management decision-making. Formerly managing director of KPMG’s Center of Excellence in Data and analytics, Marshall is Clinical Assistant Professor of Management Science at Chapman University in Orange, CA. He earned a Harvard MBA and spent his early career at Ogilvy & Mather in New York and Washington, D.C. He currently lives in California.
Like good stewards of the manifold grace of God, serve one another with whatever gift each of you has received.

— 1 Peter 4:10, NRSV

Hofmin Selan is part of a group of farmers in Fetomone village, West Timor, Indonesia, who are cultivating a vegetable garden on shared land with CWS support. Their families eat some of the vegetables, and they sell the rest to help pay for other needs.