

# Virtual Integration Services

a virtual direct service office for ORR eligible communities outside of local ORR service providers' service areas

## Purpose:

Our team exists to connect "Office of Refugee Resettlement" (ORR)-eligible individuals living in underserved areas of the U.S. to case management and support services for 90 days up to 1 year. Any individual who meets eligibility and does not live within 100 miles of a local ORR service provider or has been denied services locally due to capacity is eligible to be screened for services.

## ORR Communities We Serve:

The CWS Virtual Integration Services team serves all ORR eligible populations within their 1st 5 years for ORR eligibility. For Matching Grant, must be within ~90 days of newly granted status.

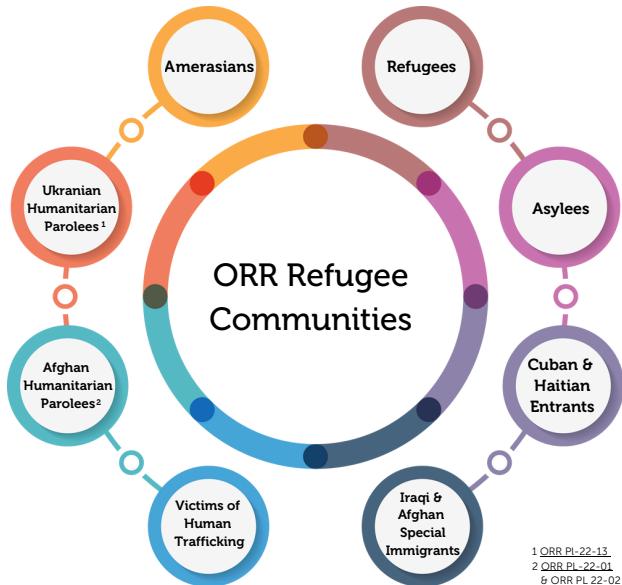
For more information or to find out if you or a community member are eligible for services, please email:



[virtualintegrationservices@cwsglobal.org](mailto:virtualintegrationservices@cwsglobal.org)

## Available Programming:

- Matching Grant: Initial ORR Employment and case management program
- PC-Intake, Assessment & Referral: Initial ORR resettlement services for "Walk-in" ORR communities
- PC-Supplemental Case Management
- Wrap Around Economic Empowerment Services for Remote Services PC Program participants



## Matching Grant Employment

Matching Grant is an 8-month employment program that works with newly eligible ORR community members and their families to achieve economic self-sufficiency quickly. In the Matching Grant program, program participants, virtual direct service staff and the community all work together to overcome barriers to employment and navigating day-to-day life in the United States. In order to achieve economic self-sufficiency, the Matching Grant program provides:

- Employment Services (job readiness, job placement and post-employment support)
- Case Management
- Rental and utility assistance
- Assistance applying for Medicaid and other public benefits
- Referrals to community services and resources



## PC-Intake, Assessment & Referral:

PC-IAR provides 90-day initial ORR resettlement services for "walk-in" ORR eligible community members who do not benefit from Reception & Placement (R&P) services. The program aims to:

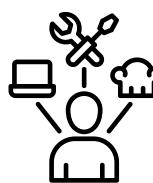
- empower program participants to make important steps towards self-sufficiency by identifying needs and gaps in accessing benefits and services they are eligible for, such as food stamps and Medicaid.
- Identify needs, co-create a family self-sufficiency plan and make referrals.
- Assist with Social Security, School Enrollment and Employment Authorization Document for work authorized clients.
- Emergency Financial Assistance to assist with emergency housing or other qualifying urgent needs.



## PC-Supplemental Case Management

PC-SCM is an extended case management program for ORR eligible individuals who need ongoing services after completing R&P or PC-IAR, but don't qualify for PC-ICM. Program participants work with their case manager to achieve self sufficiency via:

- Needs assessment and co-creation of a family self-sufficiency plan.
- Referrals and connections to on-going services in their communities.



## Wrap Around Economic Empowerment Workshops

The Virtual Integration Service team also provides wrap around economic empowerment workshops for our program participants. These group workshops are quarterly and cover diverse topics such as navigating the US workplace, financial systems, health care and other community resources. These workshops provide complementary support to help program participants reach self-sufficiency through individual programs.

Scan me



For more information or to find out if you or a community member are eligible for services, please email:

[remoteservicessupport@cwsglobal.org](mailto:remoteservicessupport@cwsglobal.org)

Visit our website: <https://cwsglobal.org/virtual-integration-services/>