



# Remote Integration Services

a virtual direct service office for ORR eligible communities outside of local ORR service providers' service areas

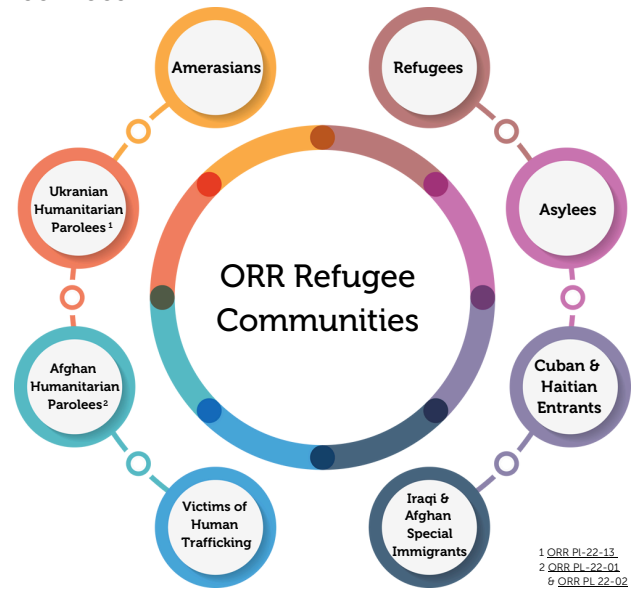
## Purpose:

Our team exists to connect "Office of Refugee Resettlement" (ORR)-eligible individuals living in underserved areas of the U.S. to case management and support services for 90 days up to 1 year. Any individual who meets eligibility and does not live within 100 miles of a local ORR service provider or has been denied services locally due to capacity is eligible to be screened for services.

## ORR Communities We Serve:

The CWS Remote Services team serves all ORR eligible populations within their 1st 5 years for ORR eligibility.

For more information or to find out if you or a community member are eligible for services, please email:



## Available Programming:

- PC-Intake, Assessment & Referral: Initial ORR resettlement services for "Walk-in" ORR communities
- PC- Supplemental Case Management
- PC-Intensive Case Management
- Wrap Around Economic Empowerment Services for Remote Services PC Program participants

## PC-Intake, Assessment & Referral:

PC-IAR provides 90-day initial ORR resettlement services for "walk-in" ORR eligible community members who do not benefit from Reception & Placement (R&P) services. The program aims to:

- empower program participants to make important steps towards self-sufficiency by identifying needs and gaps in accessing benefits and services they are eligible for, such as food stamps and Medicaid.
- Identify needs, co-create a family self-sufficiency plan and make referrals.
- Assist with Social Security, School Enrollment and Employment Authorization Document for work authorized clients.
- Emergency Financial Assistance to assist with emergency housing or other qualifying urgent needs.



## PC-Intensive Case Management

PC-ICM is a unique case management service for ORR community members encountering barriers navigating their day-to-day life in the United States. This intensive program is an individual client-centered program that empowers clients to achieve self-sufficiency through client-centered case management.

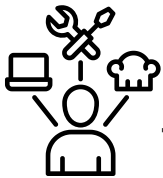
- Serves clients for terms of 6-12 months or 12-24 months, depending on the client's assigned ORR primary vulnerability.
- The program serves clients that fall under one of ORR's twelve primary vulnerability categories and consists of virtual case management through communication including phone calls, emails, texts etc.
- After ICM eligibility is determined, the case manager and client collaborate to develop a custom and individual self-sufficiency plan which includes at minimum three goals to complete within the timeframe of the ICM service period.



## PC-Supplemental Case Management

PC-SCM is an extended case management program for ORR eligible individuals who need ongoing services after completing R&P or PC-IAR, but don't qualify for PC-ICM. Program participants work with their case manager to achieve self sufficiency via:

- Needs assessment and co-creation of a family self-sufficiency plan.
- Referrals and connections to on-going services in their communities.



## Wrap Around Economic Empowerment Services

The Remote Integration Service team also provides wrap around economic empowerment services for our PC program participants. These services provide complementary support to help program participants reach self-sufficiency.

**For more information or to find out if you or a community member are eligible for services, please email:**  
**[remoteservicessupport@cwsglobal.org](mailto:remoteservicessupport@cwsglobal.org)**

