



Arrival Home Orientation

This tool is prepared to aid CWS Community Partners to provide essential home orientation to an Afghan family once they arrive to their community. The items on this list will be reviewed during the 48-hour home visit, however, it is essential that they are reviewed when the family first arrives to the home no matter what time of day.

This orientation must be provided with an in-person interpreter.

- ☐ Home tour showing bedrooms, bathrooms, kitchen, basement if applicable, boundaries of property outside if daylight out- if it is nighttime, you may review property boundaries during the 48-hour home visit.

Kitchen

- ☐ How to turn on and off stove burners. Offer the following stove safety tips:
 - ☐ Do not let children touch hot stove
 - ☐ Do not leave cloth/paper/flammable items close to stove
 - ☐ Always watch cooking items
 - ☐ If gas, show how to light the burner and keeping the knob on 'light' will let gas continue to release
- ☐ Show the food in the freezer and fridge
- ☐ Show items in the cupboards and tell the family that the items are theirs

Bathroom

- ☐ Show how to turn on the shower and how to plug the tub for bathing
- ☐ Show how to turn the water hot and cold
- ☐ Explain that only toilet paper can be flushed down the toilet. No diapers, feminine hygiene products, or paper towels
- ☐ Show where hygiene items are located and let the family know that the items are theirs

Other home items

- ☐ Point out the smoke alarms and let them know their function
- ☐ Point out other appliances if applicable (laundry etc and let the family know you will review these items tomorrow)

Safety

- ☐ Show how to lock and unlock the front door with their keys
- ☐ Sit down at the table to review a few safety items
 - ☐ Provide the family with their **Contact Information** document
 - ☐ Review THEIR address and phone numbers

- ☐ Review Community Partner contact information
- ☐ Review CWS emergency contact information
- ☐ Review CWS Staff contact information
- ☐ Review 911 and when to call 911
 - ☐ Fire/Someone is not breathing/very hurt/someone is trying to hurt you, themselves, or others